

IN MEMORY



Lt. Col. (Ret.) Jack Garnett Womack October 19, 1930 – February 10, 2010

Working Together. Always.

Since the inception of Housing Authority Insurance Group, our core values have been a constant focus. In a member-owned business, being tops at customer service to best address the members' ongoing insurance and risk management needs is the only choice.

We have - together - built a service organization unmatched in the insurance industry. We operate as one body "dedicated to providing reliable insurance solutions and related services to the public and affordable housing community in a manner which exceeds expectations." This is demonstrated by our continuous high retention rates, an increasing list of members who've stayed more than 10 years, the growth of member housing authorities, increased usage of HAI Group-produced products, services, and training, the expansion of coverage to better meet changing insurance needs, and – most importantly – the level of trust placed in us by our members.

In writing that we "operate as one body," I am offering a variation on our theme -We Two Are As One. Your contributions to the Board and Committees, participation in governance, ideas and feedback, and sheer loyalty made a significant impact. And decisions made by the Board of Directors - such as expanded policyholder and Risk Control dividends, the realization of Housing Enterprise Insurance Company, Inc., the expansion of Agency Operations to create a broader list of product lines, and involvement with Legislative Affairs, which made a big difference for the entire housing industry – enhanced our capabilities and reaffirmed HAI Group as the insurer of choice.

Now more than ever, as we look back on a year marked by instability, uncertainty, and fear, we should be grateful for the bond between our membership and staff. HAI Group not only survived but prospered due to its conservative nature and business practices. We did not shrink in the face of economic distress and are now favorably positioned in the marketplace. We can expand our level of service to member housing authorities.

Our accomplishments in 2009 underscore the importance of remaining as one body. Doing so has been consistently rewarded. This is the firmly-held view of the Board of Directors and, because the membership has followed suit and stayed with us, we are better off.

In closing, I would like to thank the Board of Directors, Committee members, every loyal member, and staff and management for their unity. In building a company where core values are held dear, a great new chapter was added to our amazing success story.

Dam Laba



Dan Labrie Chief Executive Officer

Exceeding Expectations

he Mission Statement of Housing Authority Insurance Group was updated by the Board of Directors and key staff during a strategic planning retreat in May, 2008. The update was necessary to accurately reflect and support a strategic plan also developed during that retreat. The new statement recognizes that HAI Group is owned by its PHA members and "dedicated to delivering reliable insurance solutions and related services to the public and affordable housing industries in a manner which exceeds expectations." That strategic plan and Mission Statement set the bar for exceeding those expectations at an extremely demanding level.

Over the last year-and-a-half of my term as Chairman, I have had the pleasure and challenge of participating in implementing the new plan and living up to the restated mission. During this time, the combined insight and vision that guided development of the new strategic plan has evolved into a complex and interrelated set of tactical measures aimed at bringing it to fruition. As 2009 closed, the stages of their implementation ranged from fully operational to as much as three years off on the horizon.

In the midst of this activity, we had another banner financial year. Our members continued to incur manageable losses overall and many can again look forward to significant dividends. Staff has grown and will continue to grow as the demands of the work increase. Based on historical data, for HEIC to achieve critical mass in terms of gross written premium over the next three or four years, we have established a goal of issuing quotes at a rate of more than four for every working day of 2010. Our Marketing and Agency Operations efforts will become increasingly driven by the need to build relationships with agents and brokers around the country. Administratively, the demands of Enterprise Risk Management and, in particular, regulatory compliance are increasing daily.

As I pass the torch to new HAI Group Chair, Edwin Lowndes, I am little short of amazed at the dedication, drive, focus, and optimism of everyone involved in the companies' ongoing success. The expansion and sophistication of our Legislative Affairs initiatives will support even stronger alliances with the public housing industry groups and provide further evidence of the symbiosis that exists between HAI and its members. As we evolve into a more traditional, private market business model, while being careful to serve and protect our core business, we mirror the same evolution that many of our members have undergone. The strategy is in place and a Work Plan to implement it is moving forward. As long as we can continue to exceed our own expectations as well as those of our members and customers, our best days lie ahead of us.

I am confident that is our future.

Thank you for the honor of being a small part of this remarkable achievement.





Barry Romano Chairman of the Board

A BEST

A Excellent

he typical insurance relationship is short-term; the one between
Housing Authority Insurance
Group and its members is not.

Simply, HAI Group employees consistently plan for, talk about, and act in the best interests of our member housing authorities. The everyday focus is satisfying the Mission Statement and fulfilling the Vision Statement.

Their struggles are ours, our success is theirs, and what benefits them matters to us.

Remembering the Mission and Vision is central to a unique bond first developed in 1987, when Housing Authority Risk Retention Group, Inc. (HARRG) was formed by housing authorities not adequately served by traditional markets. From there, a conservative philosophy was established. The membership and staff grew in tandem. New companies were born, new products were created. Financial stability was attained.

And so it went...

In 2009, the relationship between member PHAs and HAI Group once again bloomed fully and in full view. The membership, Board, Committees, management, and staff remained integrated. On Capitol Hill and the Internet, in storage spaces and under overhanging trees, on paper, policies, ledgers, and spreadsheets, inside courts of law, and at trade shows, Board meetings, and conferences, the connection held.

Member housing authorities were well-served.

Positive, sustainable growth continued. Another triumphant tale was written. Two were as one. Why is HAI Group successful? The question was asked and answered in the 2008 Annual Report.

But A.M. Best, an independent organization that has provided strength ratings for insurance companies since 1899, added to our list of reasons in its 2009 review of the company's financial strength.

A.M. Best announced in early 2010 that the group rating for Housing Authority Insurance Group, Housing Authority Risk Retention Group, Inc., Housing Authority Property Insurance, A Mutual Company, and Housing Enterprise Insurance Company, Inc. had been upgraded to an "A (Excellent)" with a stable outlook.

Their press release said HAI Group's rating "reflects the group's excellent capitalization, very strong operating results and leading position and proven expertise in the niche public housing authority market."

HAPI first received an A- in 1994. HARRG earned a B+ in 1998 and rose to an A- in 2000. HARRG and HAPI earned an A- group rating with a positive outlook in 2004, while HEIC earned its A- in 2008.

WIN-WIN PROPOSITION

The best relationships are partnerships of equals. In the real world, though, one's insurer isn't an equal; instead, customers pay premiums for life's what-ifs.

HAI Group resides in that world. Our members pay premiums to protect themselves against what-ifs. It's what we do, we're good at it, and we're getting better.

As an example, for years our primary business was public housing insurance. But in April 2009, Housing Enterprise Insurance Company, Inc. (HEIC) wrote its first policies, satisfying a strategic goal wherein the company would provide insurance and risk management services to low- and mixed-income housing entities. We did this because PHAs were affiliated with these businesses.



Los Angeles

In delivering safe, decent, and affordable housing, public housing officials have more arrows in their quiver.

On one level, it's about buildings. The Housing Authority of the City of Los Angeles Dana Strand apartments allow young and old to live, work, and play in the way those who dreamt up public housing had intended.

That said, in the 21st century, public housing goes beyond buildings. Energy conservation and job creation are important. This redevelopment of the Jordan Downs complex in Watts will be a green, transit-oriented property connecting residents to the local economy.

Those residents – diverse men, women, and children – are then able to participate in the many activities available to them. For instance, HACLA residents participated in the Jordan Downs master plan and tried to meet everyone's needs. A voice in one's surroundings, a health fair like the one held at Pico Gardens, or a spelling bee — these are but a few ways public housing officials make sure the housing they provide is decent, safe, and affordable.



As part of the Jordan Downs redevelopment project in Watts, meetings between residents, community members, and stakeholders resulted in a master plan that will meet the needs of many groups. We remember our roots, of course. We try to provide the right coverage for our members. Our goal is to develop a relationship with our members in order to best meet their unique needs. If it means visiting when a member asks, we do it. If it means coming into the office on a Saturday, we do it. It's all a reflection of the Board of Directors' philosophy and our employees' drive.

In short, no one does what we do to the extent we do it.

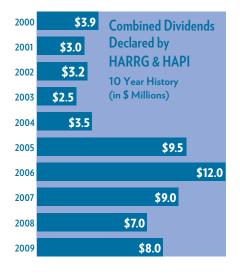
What we "do" goes well beyond insurance products. We offer numerous value-added services such as risk control expertise, training through HTVN, Legislative Affairs involvement, the ability to affect change via Board and Committee participation, and potential dividends.

DOLLARS MAKE SENSE

Dividends - obviously - are popular.

"Some on the outside see us as an insurance company, but on the inside we are not," says Ed Malaspina, Vice President of Marketing and Agency Operations. "In years when we generate excess income, we pay out significant dividends to the members. When we win, they win.

"When I talk to executive directors to sell our company, one philosophy they like is that if we do well, they do well. There is a cohesive value to that. It goes a long way."



Waxing philosophic about the relationship between HAI Group and its members has merit. Sometimes, though, cold, hard facts do the job.

Between 2001 and 2009, HAI Group's market share never dipped below 56%. In 2009, 58.29% of the public housing market – excluding New York and Puerto Rico – were members of HARRG, HAPI, or HTI.

There are two reasons for this success. First and foremost is your loyalty; HARRG and HAPI managed 97% retention rates. Furthermore, the Marketing and Underwriting staff pulled in \$6,877,458 in new PHA and HEIC business in 2009, 137.5% of the company's goal.

TAKING CARE OF BUSINESS

The company's conservative philosophy also goes a long way. It grew out of a desire to grow capital contributions, protect members, and allow the company to survive when a 2008-like economic downturn occurs.

"It's our responsibility to keep the company stable and make sure we have enough surplus and capital to do what we need to do from a strategic point of view," Executive Vice President, Treasurer, and Chief Financial Officer Mark Wilson says. "The other part is cash. Last year, there was a liquidity crisis and we made sure we maintained adequate liquidity. The investments didn't lose money because we were focused on credit quality.

"Stability comes with the conservative stance we have on investments. But, fundamentally, insurance is all about when our members have a claim. Our job is to be there when they need us."

We are and always have been.

"People like the philosophy," Vice President of Claims Bob Sullivan says. "They worry about getting coverage. They worry about price. But at the end of the day they really want to know if things are going to go well when they have a claim.

"We explain to them what their exposures are and are acutely aware of sensitive issues that may arise. We take the time to offer reassurance that we are not just spending their money. We have handled over 55,000 property and casualty claims since we started and we have gained tremendous experience and knowledge about claims handling and attentively serving our members."



New Open Claims Reported

Company	Open
HARRG	989
HAPI	524
HEIC	202
Total Open	1,715

Closed Claims and Total Paid on Closed Claims

Company	Closed	Total Paid
HARRG	1,054	\$18.1m
HAPI	512	\$14.2m
HEIC	184	\$ 2.7m
Total Closed/Pd.	1,750	\$35.0m



Everyone would agree that the "after" photo looks better than the "before."

Accidents Happen...

The Olathe Housing Authority in Kansas experienced a situation where a tenant tried to make his own fireworks. The explosion that followed lifted the unit off the slab. Olathe Executive Director Kathy Rankin contacted HAI Group, explained what happened, and asked how to file a property claim.

"In helping us, the HAI Group Claims Department was fantastic," Rankin says. "It was our first claim in at least 20 years. They walked us through every step of the process."

Repairs from the explosion cost over \$50,000 – the unit had to be taken back to the studs and rebuilt. In addition to rebuilding the unit, the adjoining duplex had nails popping through the sheetrock and dislodged shower tiles. Consequently, the second unit was repaired and a new wheelchair-accessible shower was installed.

"The staff communicated so well with us," Rankin said. "They processed payments and change orders promptly so contractors didn't have to wait."

This is how HAI Group engenders loyalty from members.

"Prior to this unfortunate experience, we were exploring our options when it comes to insurance coverage for our public housing units," Rankin says. "After our fantastic experience with HAI Group, we have no intentions of changing our insurance company."



We've Got Your Back

Be it a property claim - like the ones in these photos - or a general liability claim, the experienced HAI Group Claims Department gets the job done for our members and insureds.

"I am appreciative of your amazing service and extra effort with our HEIC General Liability clients. You constantly go above and beyond for our insureds, which really goes a long way for our relationship with the insured and building a longterm relationship with Housing Authority Insurance Group. We have seen such improvement on our premium loss ratios since working with you because you are conscientious about making sure the right reserves are set and claims are handled in the most efficient way for the carrier and insured."

Wells Fargo Insurance Services Agent Melissa Franson

Around and Round It Goes...

(Right): At the 2009 Risk Control Committee Symposium, committee members and HAI Group staff swapped ideas on how to keep residents safe.

(Below): As the related story will demonstrate, small changes to a PHA building in the interest of good risk management can pay off.







Staying in the Know In the interest of acting locally, HAI Group staff conducted two Essentials of Risk Management training sessions for Connecticut Department of Administrative Services staff members.

No REAC shun

Working with Senior Risk Control Associate Jeff Briggs, Kokomo Housing Authority Deputy Director Phil Thurston hit the daily double – he saved his housing authority money and upped Kokomo's HUD Real Estate Assessment Center (REAC) scores.

Kokomo's buildings were built with fire equipment already installed. What would seem like a good thing wasn't, though, because the hoses were unlined, single jacket hoses. Fire departments can't use this type of hose so Briggs recommended their removal.

Disconnecting hoses could have led to trouble with HUD and lower REAC scores. Thurston had taken Briggs' advice about documentation and was able to produce evidence stating that the Kokomo Fire Department had approved removal of the hoses.

"During our REAC inspection, we were able to produce the letters from the fire department," Thurston said. "That relieved our deficiency with HUD so our scores went up." In the end, raising the REAC scores saved the Kokomo Housing Authority \$5,000 in further inspection costs and equipment maintenance.

"It was a win-win," Thurston said. "We don't have to maintain those hoses anymore and now we have a more aesthetic-looking building. It was a good move all the way around."





Knowledge Central

Housing TeleVideo Network continued to grow, adding 42 new subscribers in 2009.

To respond to the ever-changing needs of members and subscribers, Information Technologies upgraded systems so that policyholders and subscribers can create courses of study for employees and monitor progress.

To provide new and valuable choices, HTVN expanded its catalog and entered into a partnership

with Nan McKay & Associates. Finally, HTVN became an authorized provider for the International Association for Continuing Education and Training (IACET). HTVN joins nearly 650 worldwide organizations providing programs that meet the industry's highest possible educational standards by offering IACET CEUs (Continuing Education Units).





A FULL MENU

The HAI Group family of companies could define itself strictly by the breadth and depth of its insurance programs.

It doesn't.

"The relationship between HAI and its members is that HAI is the arm of the owner," Legislative Affairs Vice President Brian Braley says. "For that reason, we don't fit the traditional definition of an insurance company. We do things a typical insurance company might not do."

In the case of Housing Authority Insurance, Inc. (HAI), which provides advocacy on member risk managementrelated issues, we provide support to the public housing authority associations to help improve the economic and political environment in which they operate. In 2009, \$4 billion was distributed to public housing authorities. This was due, in part, because HAI helped build an alliance between industry stakeholders. When they stand on common ground, industry groups and PHAs can wield more political power. With a loud, unified voice, PHAs can receive more of the funding necessary to provide safe, decent, and affordable housing for residents.

At HAI Group, residents count. Our work trains PHA staff to keep residents safe.

"We had a member in Rhode Island report that their fire department could no longer come out to train residents due to budget cuts," Risk Control and Consulting Vice President Jeff Weslow says. "They wanted fire safety training for elderly residents who were forgetting things on the stove or falling asleep while cooking.

"We came up with a program based on National Fire Prevention Association materials and modified it. It worked real well and reached other housing authorities. We went from doing a couple in 2008 to 122 presentations in 2009 by word of mouth. It simply took off. The housing authorities see this as something they need so they don't have fires."

In addition to training residents to help themselves, we train PHA staff to help residents. In 2009, the Information





Making a Difference

"The American Recovery and Reinvestment Act Capital Fund grant has significantly impacted PCHA's modernization program. The additional funds are allowing us to make needed capital improvements at our properties while creating contract opportunities that put people to work."

Debbie Johnson Executive Director, Pinellas County Housing Authority

"I truly appreciate what Legislative Affairs does for public housing. They are putting their time and money in the right places and it's paying dividends for the public housing industry."

John Hiscox Executive Director, Macon Housing Authority



Left: The American Recovery and Investment Act of 2009 helped PHAs make much-needed capital improvements, such as these new handrails at the Pinellas County Housing Authority's Lakeside Terrace Apartments.



Above: The Palm Lake Village Community Center illustrates the truth of the words "if you build it, they will come."

Capitol Gains

Residents of public housing and the staff serving them have a voice – the voting booth.

How to unify and amplify these voices? Housing Authority Insurance, Inc. (HAI) works with industry partners and stakeholders on behalf of our members to improve the political environment facing the public housing industry.

HAI's Legislative Affairs efforts can be wide-reaching. The \$4 billion in stimulus that went to the public housing industry was backed by HAI, as was a proposed amendment to the Federal Liability Risk Retention Act.

Using stimulus funds, housing authorities improved facilities, adding meaning to the words safe, affordable, and decent housing. Pinellas County Housing Authority, for instance, added new handrails to two older properties and installed energy efficient air conditioners at two others.

Not all of HAI's moves belong on the front page – some are local news. Surveys, research, mapping, and Geographic Information Systems are part of the value-added benefits the Legislative Affairs Department delivers to members. Technology staff made headway on a system wherein PHAs could offer an entire training curriculum online and track that employees did their homework.

"We can offer them professional development and performance management," Information and Learning Technologies Vice President Dave Sagers says. "Our members are part of us and see us as part of them.

"We are their clearinghouse for ideas and a trusted advisor. What's good for us is good for them. There is a true trust level that is amazing but we still must make them aware that there's so much more to offer at HAI Group."

IN THE END

The purpose in creating everything HAI Group has to offer – be it training sessions, HTVN programming, or Risk Control Webinars – is simple: delivering on the Mission and Vision Statements.

It's working.

This entry from the National Fire Safety Week Poster Contest nicely sums up what we do and why we do it.

"Even in the last couple of years there has been an increase in retention rates," Human Resources Vice President Bill Lewellyn says. "It doesn't sound like a lot, one percentage point. But at our level, one point is significant.

"It happens because we focus on strengthening our relationships with the people we serve. We offer training on the CustomerCentric Strategy and, as I look at other departments, I see them pairing up more now. They go out to members together, which improves the atmosphere. We have all our services coming together at once. We make a more coordinated effort to serve."

In the end, it's about people.

And relationships.

These relationships – whether they're between PHA residents and housing authority staff, the Board, Committee members, and management, or members and HAI Group staff – are why we are the insurer of choice.

It has been this way since day one.

"I remember when we had five employees," Executive Services Director Leslie Whitlock said. "Whenever we got a new member, Sherry Sullivan would ring a bell and we'd have some cake to celebrate. She'd place little wooden houses on her desk to represent the new business.

"Even then, their membership meant a lot. It always has."

Two are as one, always.

BOARD OF DIRECTORS AND COMMITTEES

BOARD OF DIRECTORS (left to right): Dan Labrie; Eric Brown; J. Len Williams; John Johnson; Linnie Willis; Gary Wasson; Edwin Lowndes, *Vice Chair*; Richard Press; Barry Romano, *Chair*; Lee Eastman; L. Glen Redding; James DiPaolo; Stephen Falek; Russell Young; Terri Hamilton Brown; Joseph Shuldiner; Not in photo: Douglas Dzema

HOUSING AUTHORITY INSURANCE GROUP MEMBERSHIP 2009

ALABAMA

HA of the City of Athens HA of the City of Auburn HA of the City of Bridgeport The HA of the City of Chickasaw HA of the City of Decatur HA of the City of Hartselle Huntsville HA HA of the City of Lafayette The HA of the City of Montgomery Ozark HA, Inc. York HA

ARIZONA

HA of Cochise County HA of the City of Eloy Flagstaff Hsg Corp HA of the City of Flagstaff HA of Maricopa County HA of the City of Nogales Pinal County HA City of South Tucson HA Williams HA Winslow HA

ARKANSAS HA of the City of Amity Archwood Properties HA of the City of Fort Smith Granite Mtn Dev HA of the City of Little Rock HA of the City of Magnolia Malcolm Manor LP Neighborhood Builders, Inc. North Little Rock HA HA of the City of Trumann

CALIFORNIA

City of Alameda HA Aliso Village Hsg Corp Contra Costa County HA Livermore HA Los Angeles LOMOD Corp HA of the City of Los Angeles MAAC Project dba Mayberry Townhomes Marin County HA HA of the County of Monterey Oakland HA Oxnard HA HA of the City of Paso Robles Phoenix Park I, LP HA of the City of Richmond Sacramento HR Agcy Downtown Sacramento **Revitalization Corp**

HA of the City of San Buenaventura San Diego Hsg Comm HA of the County of San Diego Hsg Dev Partners of San Diego San Francisco HA HA of the County of San Mateo HA of the County of Santa Clara HA of the City of Soledad Sunset Villa Associates, LP **Triad Properties** Area HA of the County of Ventura Villa Calleguas, Inc. Wasco Affordable Hsg, Inc. HA of the City of Wasco Whitfield Manor Apts Yolo County HA

COLORADO

HA of the City of Aurora Boulder Hsg Partners Brothers Redev Inc. Colorado Hsg & Finance Auth HA of the City of Colorado Springs

Corona Residence Apts – dba Robert A. Colaizzi HA of the City & County of Denver HA of the City of Englewood Garfield County HA Jefferson County HA Lakewood Hsg Corp HA of the Town of Limon Littleton HA Metro West Hsq Solutions Montezuma County HA Montrose County HA Racquet Club Apts, LTD dba Racquet Club Apts And Racquet Club Subdivision Owners Association, Inc. Rocky Ford HA Southwest Hsq Providers Summit Combined HA Whittier Affordable Hsq Preservation, LLC

CONNECTICUT

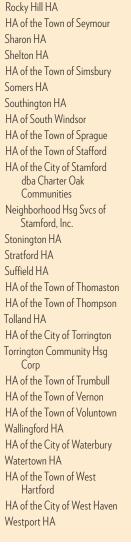
Ansonia HA HA of the Town of Ashford Berlin HA Bethel HA Branford HA

Greater Bristol Realty Corp HA of the City of Bristol Brookfield HA Canton HA Cheshire HA Clinton HA Colchester HA Coventry HA CPS Properties, Inc. HA of the City of Danbury Darien HA HA of the Town of Deep River Derby HA East Hampton HA East Hartford HA East Windsor HA Ellington HA Enfield HA Essex HA Fairfield HA Farmington HA Glastonbury HA Glenbrook Road Elderly Hsg Corp HA of the Town of Griswold Groton HA Guilford HA HACD Corp HA of the Town of Hamden



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Area Hsg Comm Clearwater HA Crestview HA Deerfield Beach HA The Palms of Deerfield Beach, LP Delray Beach HA HA of the City of Fort Lauderdale HA of the City of Fort Pierce Gainesville HA Hialeah HA Holmes County HA Indian River County HA



AUDIT COMMITTEE (left to right): Barry Romano; J. Len Williams, Vice Chair; Edwin Lowndes, Chair; L. Glen Redding; Not in photo: Douglas Dzema



GOVERNANCE COMMITTEE (left to right): Edwin Lowndes; Barry Romano; J. Len Williams, *Vice Chair*; Russell Young; L. Glen Redding; Joseph Shuldiner; Not in photo: Douglas Dzema, *Chair*

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HA of the City of East St. Louis HA of Joliet Peoria HA

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Indianapolis Hsg Agcy Kirkpatrick Mgmt Co., Inc. Kokomo HA Marion HA HA of the City of Michigan City Mishawaka HA HA of the City of Muncie HA of the City of Richmond HA of the City of South Bend Sullivan HA Terre Haute HA United Neighborhoods, Inc.

IOWA

Des Moines Municipal Hsq Aqcy Community Hsq Dev Corp dba Forest Avenue Townhomes Apts of River Trace

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Argonia HA HA of the City of Atchison HA of the City of Atwood HA of the City of Beloit City of Bonner Springs PHA HA of the City of Burrton Chapman HA HA of the City of Downs Fort Scott HA Frontenac HA HA of the City of Galena HA of Girard Halstead HA

Horton HA HA of the City of Jetmore HA of the City of Kansas City HA of the City of Kinsley LaCygne HA Lawrence-Douglas County HA HA of the City of Lindsborg Manhattan HA HA of the City of Medicine Lodge Morton County HA Neodesha HA PHA of the City of Newton HA of the City of Oakley HA of Olathe City Paola HA Parsons HA Salina HA PH Agcy of the City of South Hutchinson HA of Stafford HA of the City of Strong City Topeka HA Ulysses HA

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655 North St. LTD Partners dba Catholic - Presbyterian Apts and Historic Restoration Dequincy Elderly Hsq Corp Holy Family Apts, Inc. Houma-Terrebonne HA HA of New Orleans HA of St. James Parish

MAINF

City of Biddeford HA Fort Fairfield HA Lewiston HA HA of the City of Old Town Portland HA Presque Isle HA Waterville HA

MARYLAND

HA of Allegany County Amina LP HA of the City of Annapolis Hsq Comm of Anne Arundel County HA of Baltimore City HA of Calvert County HA of Cambridge College Park HA & Senior Center HA of Crisfield HA of the City of Cumberland HA of the Town of Easton Elkton HA HA of the City of Frederick Glenarden HA

Hagerstown HA HA of the City of Havre De Grace HA of Prince George's County Redev Auth of Prince George's County Saint Michael's HA St. Mary's County HA Wicomico County HA

MASSACHUSETTS

Adams HA Amherst HA Andover HA Auburn HA Barnstable HA Belmont HA Beverly HA Boston HA Bourne HA Brockton HA Bromley Heath Tenant Mgmt Corp Brookline HA Burlington HA Cambridge HA Cherry Hill II of Plymouth Bay Hsq LLC Plymouth Bay Hsq Corp Chicopee HA Clinton HA Concord HA Danvers HA Dedham HA Dennis HA Dracut HA

Dukes County Regional HA Fall River HA Falmouth HA Fitchburg HA Framingham HA Gloucester HA Groveland HA Hanson HA Haverhill HA Holyoke HA Hudson HA Lawrence HA Leominster Dev Corp Lexington HA Lowell HA Lvnn HA Malden HA Mansfield HA Marlborough Comm Dev Auth Maynard HA Medford HA Medway HA Melrose HA Memorial Parish House LP Methuen HA Milford HA Milton HA Needham HA New Bedford HA Newburyport HA Newton HA North Adams HA Northampton HA North Andover HA North Attleboro HA

North Reading HA Norwood HA Pembroke HA Pittsfield HA Plymouth HA PMC Ins Group Reading HA Revere HA Rockland HA Rockport HA Sandwich HA Saugus HA Shrewsbury HA Somerville HA Springfield HA Stoughton HA Taunton HA Tewksbury HA Wakefield HA Wakefield Senior Hsg Corp Waltham HA Watertown HA Wayland HA Webster HA Weymouth HA Winchendon HA Wingate Mgmt Company, LLC Woburn HA Worcester HA

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City of Lockport HA Town of Mamaroneck HA Massena HA Mechanicville HA Village of Monticello HA Mount Kisco HA NDR Group, Inc Newark New York HA New Rochelle Municipal HA Niagara Falls HA North Tarrytown HA Norwich HA Village of Nyack HA Olean HA Peekskill HA Plattsburgh HA Port Chester HA Port Jervis HA Potsdam Sandstone Senior Citizens Club. Inc. Poughkeepsie HA Town of Ramapo HA Rensselaer HA Rivercrest Commons Hsq Dev Fund Co. Inc. Rochester HA Schenectady Municipal HA Village of Spring Valley HA Syracuse HA Tarrytown Municipal HA Tonawanda HA Trov HA

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Oklahoma City HA HA of Osage County HA of the City of Pawnee Picher HA HA of the City of Ponca City Roosevelt HA HA of the City of Ryan HA of the City of Sayre HA of the Town of Seiling Seminole HA HA of the City of Shawnee HA of the City of Snyder HA of the City of Stigler Stillwater HA Stratford HA Talihina HA Tecumseh HA Temple HA HA of the Town of Terral Texas County HA HA of Tishomingo HA of the City of Tulsa Tuttle HA Valliant HA HA of the City of Walters Waurika HA HA of Waynoka HA of the City of Weleetka HA of the City of Wetumka Wewoka HA HA of the City of Wilburton HA of the Town of Wister HA of the City of Wynnewood

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Parsons Hill Ptnr Rutland HA Springfield HA Winooski HA

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Algoma HA Appleton HA HA of the Village of Bruce Cardinal Capital Mgmt, Inc. Comm Dev Auth Corps House LP Village of DeForest HA De Pere HA City of Eau Claire HA HA of the City of Edgerton HA of the City of Fond Du Lac HA of the City of Green Bay Highland Park Community, 110 Hsq Dev Corp City of Hudson HA

La Crosse County Hsq Ladysmith HA HA of the City of Milwaukee HA of the City of Monroe New Fountains Equity, LLC City of Oshkosh HA HA of the Village of Pulaski HA of Racine County Sauk County HA HA of the City of Thorp HA of Walworth County Wausaukee HA Wisconsin Hsg Preservation Corp

WYOMING

HA of the City of Buffalo HA of the City of Casper Chevenne HA Hsq Alternatives, Inc Lusk HA Riverton Woodridge Apts, LLC Wyoming Hsq Opportunities

HAI GROUP STAFF (As of 5/1/2010)

Executive Services

Dan Labrie, Chief Executive Officer Leslie Whitlock, Director, Executive Services Megan Johnson, Administrative Services Manager

Lisa Krasnow, Graphic Designer Ken House, Communications Project Manager Samantha Bailey, Executive Assistant Alexandra Gregory, Office Services Coordinator

Claims Management

Bob Sullivan, Vice President, Claims Stefanie Warner, Assistant Director, Claims Michael Pepe, Property Claims Manager Ernie Burgeson, Senior Casualty Claims Specialist

Laura Franco, Senior Casualty Claims Specialist Kimberly Clifford, Senior Casualty Claims Specialist

Jeff Lynes, Senior Casualty Claims Specialist Bill O'Connor, Senior Casualty Claims Specialist Janelle Howard, Casualty Claims Specialist Joyce Coleman, Property Claims Coordinator Patty Emmons, Claims Compliance Coordinator Sharon Sciascia, Administrative Assistant

Compliance and Regulatory Affairs

Debra Taylor, Director, Compliance and **Regulatory Affairs** Dave Prosser, Product Development Manager Ellen Kisiel, Product Management and Underwriting Compliance Manager Stephen Moore, Senior Product Management Analyst Shannon Tardiff, Product Services Coordinator Finance Mark Wilson, Executive Vice President and Chief Financial Officer Janine Lehr, Assistant Director, Finance/Controller Amy Galvin, Financial Compliance Officer

Sarah Rodriguez, Assistant Controller Paulette Achilli, Senior Staff Accountant John Darin, Reinsurance Accountant Josianne Pierre, Staff Accountant Lise Holiday, Research and Compliance Analyst Gladys Roman, Insurance Compliance Analyst Liz Graham, Licensing and Compliance Analyst Ying Xu, Junior Accountant Jo-Mel McPhail, Accounts Payable/Payroll

Human Resources

Bill Lewellyn, Vice President, Human Resources and Training

Glenn Jurgen, Human Resources Representative

Information Technology

Dave Sagers, Vice President, Information and Learning Technologies Jeff Bischoff, Assistant Director, Information Technology Mark Kirkendall, Senior Developer/Analyst April Parsons, Senior Developer/Analyst Dan Corbett, Senior Developer/Analyst Brian Watkins, Senior Developer/Analyst David Kinney, Business Analyst Andy Caporiccio, Project Manager Christine Misseri, Developer/Analyst David Lazuk, Developer/Analyst Lucille Tortora, Network Engineer Jill McNamee, Business Solutions Analyst Lori Harris, Developer Anthony Dion, Support Specialist II Kathleen Casey, Desktop Support Specialist

Internal Audit

Valerie Bashura, Internal Auditor

Learning Technologies

Patrick Sullivan, Studio Director Jackie Festa-Biega, Director of Programming Jay Dantscher, Assistant Studio Director Scott Owens, Instructional Technologist Paula Shemchuk, Programming Assistant

Legislative Affairs

Brian Braley, Vice President, Legislative Affairs Keely Stater, Research Analyst

Marketing and Agency Operations

Ed Malaspina, Vice President, Marketing and Agency Operations Sherry Sullivan, Assistant Director, Marketing and Agency Operations Roque Orts, Assistant Director, Marketing and Agency Operations Kimberly Tompkins, Manager, Agency **Operations** Ken Merrifield, Manager, Marketing Nancy Quiles, Market Analyst Estelle Cote, Licensing Specialist Marianne McDonough, Licensing Specialist Michael Patenaude, Marketing Representative Greg Shpak, Marketing Representative Karen Orton, Marketing Representative Carolyn Bokon, Account Executive Sharon Moody, Account Executive Jodi Neubaum, Account Executive Amy Smith, Account Executive Michelle Bozzuto, Account Executive Lori Luponio, Marketing and Collections Coordinator

Policy Administration

Valerie LaFontaine, Policy Administration Manager Brandi Rowe, Assistant Manager, Policy Administration and Support James Jean, Product Management Analyst Robert Alexander, Commercial Lines Rater Donna Vreeland, Commercial Lines Rater Carmen MacArthur, Insurance Services Representative Lori Jentzen, Insurance Services Representative Kate Barbera, Insurance Services Representative Pauline Tavares, Insurance Services Representative Laura Masella, Insurance Services Representative Annette Luko, Insurance Services Representative Sandee Foster, Support Specialist

Risk Control and Consulting

Jeff Weslow, Vice President, Risk Control and Consulting Joseph Noel, Risk Control Supervisor Jeff Briggs, Senior Risk Control Associate Allan Brown, Senior Risk Control Associate Stan Gornicz, E-Commerce Communications Coordinator John Laverty, Risk Control Associate Beth Rohr, Risk Control Associate Nicklaus Mayo, Risk Control Associate Debbie Bower, Program Assistant Nancy Swistak, Administrative Assistant

Underwriting

Gibriel Cham, Assistant Director, Underwriting and Corporate Risk Manager Bill Haggerty, Underwriting Manager Bob Miller, Underwriting Manager George Bartholomay, Program Manager Judy Tripp, Manager, Small Business Unit Linda Blanc, Senior Underwriter Lori Monahan, Senior Underwriter Dave Simler, Statistical Analyst Jean Solla, Underwriter Robert Stanczykiewicz, Underwriter Kathy Lewis, Underwriter Julius Whitehead, Underwriter Robert Mensah, Underwriter Christopher Dworak, Underwriter Davina Bachman, Underwriter Maria Wilson, Collection Specialist Laurie Davidson, Assistant Underwriter Jeanne Aransky, Assistant Underwriter Jane Renauld, Assistant Underwriter Esther Lerner, Insurance Services Representative

FINANCIAL STATEMENTS

As of and for the Years Ended December 31, 2009 and 2008



Housing Authority Risk Retention Group, Inc.

Housing Authority Property Insurance, A Mutual Company

Housing Enterprise Insurance Company, Inc.

Housing Authority Insurance, Inc.

Housing Telecommunications, Inc.

Housing Investment Group, Inc. and Subsidiaries

The following financial information should be read in conjunction with the financial statements and related notes as presented in HAI Group's 2009 Audited Financial Statements supplement.

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HARRG

Housing Authority Risk Retention Group, Inc. Balance Sheets

December 31, 2009 and 2008	2009	2008
Assets		
Investments:		
Available for sale - at fair value	\$ 239,688,895	\$ 222,776,595
Investment in HIG	4,433,972	3,350,473
Investment in HEIC	14,055,318	13,803,223
Total investments	258,178,185	239,930,291
Cash and cash equivalents	7,262,397	16,127,450
Certificates of deposit	9,657,622	-
Reinsurance recoverables on unpaid losses	7,040,993	10,989,091
Premiums receivable	4,725,215	8,329,012
Prepaid reinsurance premiums	809,711	662,013
Due from affiliates	1,182,760	1,983,885
Accrued investment income	1,970,698	2,013,272
Property and equipment, net	4,007,510	4,250,231
Other assets	1,540,961	1,538,848
Total assets	\$ 296,376,052	\$ 285,824,093
Liabilities and Members' Equity		
Unpaid losses and loss adjustment expenses	\$ 126,176,593	\$ 149,299,223
Unearned premiums	14,336,599	15,541,231
Reinsurance balances payable	66,213	1,392,662
Accrued policyholder dividends	6,542,907	5,350,695
Deferred income	1,536,372	2,963,436
Advance premiums	208,993	3,025,084
Due to affiliates	51,675	140,467
Accrued expenses and other liabilities	5,605,802	5,038,281
Total liabilities	154,525,154	182,751,079
Members' equity:		
Members' contributions	10,049,594	9,803,972
Accumulated other comprehensive income (loss)	4,642,040	(1,565,335)
Unassigned surplus	127,159,264	94,834,377
Total members' equity	141,850,898	103,073,014
Total liabilities and members' equity	\$ 296,376,052	\$ 285,824,093

HARRG

Housing Authority Risk Retention Group, Inc. Statements of Net Income

For the Years Ended December 31, 2009 and 2008	2009	2008
Revenues:		
Premiums earned	\$ 34,572,902	\$38,560,659
Ceded premiums earned	(2,510,362)	(4,290,361)
Net earned premiums	32,062,540	34,270,298
Investment income (net of expenses of \$406,830 in 2009		
and \$383,081 in 2008)	11,341,245	13,638,881
Net realized investment losses	(742,341)	(114,145)
Total revenues	42,661,444	47,795,034
Expenses:		
Losses and loss adjustment expenses	(7,206,358)	9,569,280
Salaries and other compensation	4,689,476	4,260,636
Contractual services and professional fees	939,746	989,910
General and administrative expenses	3,168,128	2,701,500
Policy acquisition costs	835,855	945,029
Total expenses	2,426,847	18,466,355
Net income before policyholder dividends	40,234,597	29,328,679
Policyholder dividends	(7,295,834)	(5,437,884)
Net income	\$ 32,938,763	\$23,890,795

HARRG

Housing Authority Risk Retention Group, Inc. Statements of Changes in Members' Equity

For the Years Ended December 31, 2009 and 2008	Members' Contributions	Accumulated Other Comprehensive Income (Loss)	Unassigned Surplus	Total
Balance as of January 1, 2008	\$ 9,277,933	\$ 1,089,562	\$ 71,693,141	\$ 82,060,636
Comprehensive income:	φ ,2,1,,,,00	φ 1,007,302	φ , 1,070,111	φ 02,000,000
Net income	-	-	23,890,795	23,890,795
Unrealized holding loss	-	(2,769,042)	-	(2,769,042)
Reclassification adjustment for		(_,,,		(
losses included in net income	-	114,145	-	114,145
Other comprehensive loss	-	(2,654,897)	-	(2,654,897)
Comprehensive income				21,235,898
Equity dividends	-	-	(287,077)	(287,077)
Members' contributions, net	63,557	-	-	63,557
Members' recapitalization dividends	462,482	-	(462,482)	-
Balance as of December 31, 2008	9,803,972	(1,565,335)	94,834,377	103,073,014
Comprehensive income:				
Net income	-	-	32,938,763	32,938,763
Unrealized holding gains	-	5,465,034	-	5,465,034
Reclassification adjustment for		-,,		-,,
losses included in net income	-	742,341	-	742,341
Other comprehensive income	-	6,207,375	-	6,207,375
Comprehensive income				39,146,138
Equity dividends	-	-	(302,046)	(302,046)
Members' distributions, net	(66,208)	-	_	(66,208)
Members' recapitalization dividends	311,830	-	(311,830)	-
Balance as of December 31, 2009	\$10,049,594	\$ 4,642,040	\$127,159,264	\$141,850,898

HAPI

Housing Authority Property Insurance, A Mutual Company Balance Sheets

December 31, 2009 and 2008	2009	2008
Assets		
Investments:		
Available for sale - at fair value	\$ 117,704,122	\$102,087,064
Investment in HEIC	14,055,318	13,803,223
Investment in HIG	3,777,087	3,143,534
Total Investments	135,536,527	119,033,821
Cash and cash equivalents	13,200,347	21,802,291
Certificate of deposit	1,170,000	-
Premiums receivable	10,776,566	18,529,299
Reinsurance recoverables	7,666,702	7,917,102
Commissions receivable	-	1,662,756
Other assets	1,874,901	1,932,134
Due from affiliates	25,793	157,012
Prepaid reinsurance	2,420,869	3,513,006
Total assets	\$ 172,671,705	\$174,547,421
Liabilities and Members' Equity		
Unpaid losses and loss adjustment expenses	\$ 39,035,119	\$ 36,518,987
Unearned premiums	19,484,952	20,242,149
Reinsurance payable	211,127	5,739,337
Accrued expenses and other liabilities	3,565,889	5,364,796
Accrued policyholder dividends	7,099,576	6,427,729
Due to affiliates	2,743,002	4,117,741
Advance premiums	814,423	6,878,309
Total liabilities	72,954,088	85,289,048
Members' equity:		
Members' contributions	7,564,564	6,810,003
Accumulated other comprehensive income (loss)	2,439,317	(778,884)
Unassigned surplus	89,713,736	83,227,254
Total members' equity	99,717,617	89,258,373
Total liabilities and members' equity	\$ 172,671,705	\$174,547,421

Housing Authority Property Insurance, A Mutual Company Statements of Net Income

For the Years Ended December 31, 2009 and 2008	2009	2008
Revenues:		
Premiums earned	\$ 44,964,154	\$45,142,689
Ceded premiums earned	(4,499,349)	(6,687,031)
Net premiums earned	40,464,805	38,455,658
Investment income (net of expenses of \$273,690 in 2009 and \$192,561 in 2008)	7,178,273	7,544,871
Net realized investment gains (losses)	129,029	(449,759)
Total revenues	47,772,107	45,550,770
Expenses:		
Losses and loss adjustment expenses	20,795,333	15,494,558
Salaries and other compensation	2,088,812	1,751,253
General and administrative expenses	8,714,351	7,232,513
Contracted services and professional fees	478,439	511,567
Risk control expenses	200,994	237,420
Total expenses	32,277,929	25,227,311
Net income before policyholder dividends	15,494,178	20,323,459
Policyholder dividends	(8,213,334)	(6,853,184)
Net income	\$ 7,280,844	\$13,470,275

HAPI

Housing Authority Property Insurance, A Mutual Company Statements of Changes in Members' Equity

		Accumulated Other		
For the Years Ended December 31, 2009 and 2008	Members' Contributions	Comprehensive Income (Loss)	Unassigned Surplus	Total
Balance as of January 1, 2008	\$5,958,479	\$ 439,569	\$70,681,451	\$ 77,079,499
Comprehensive income:	. , ,	. ,	. , ,	. , ,
Net income	-	-	13,470,275	13,470,275
Unrealized holding losses	-	(1,668,212)	-	(1,668,212)
Reclassification adjustment for				
losses included in net income	-	449,759	-	449,759
Other comprehensive loss	-	(1,218,453)	-	(1,218,453)
Comprehensive income				12,251,822
Equity dividends	-	-	(153,195)	(153,195)
Members' contributions, net	80,247	-	-	80,247
Members' recapitalization dividends	771,277	-	(771,277)	-
Balance as of December 31, 2008	6,810,003	(778,884)	83,227,254	89,258,373
Comprehensive income:				
Net income	-	-	7,280,844	7,280,844
Unrealized holding gains	-	3,347,230	-	3,347,230
Reclassification adjustment for				
gains included in net income	-	(129,029)	-	(129,029)
Other comprehensive income	-	3,218,201	-	3,218,201
Comprehensive income				10,499,045
Equity dividends	-	-	(44,197)	(44,197)
Members' contributions, net	4,396	-	-	4,396
Members' recapitalization dividends	750,165	-	(750,165)	-
Balance as of December 31, 2009	\$7,564,564	\$ 2,439,317	\$89,713,736	\$99,717,617

HEIC

Housing Enterprise Insurance Company, Inc. Balance Sheets

December 31, 2009 and 2008	2009	2008
Assets		
Cash and cash equivalents	\$ 2,821,979	\$ 1,489,971
Investments, at fair value	32,867,846	32,844,278
Premiums receivable	3,179,156	1,493,203
Due from investment broker	-	13,063
Reinsurance recoverable	828,976	-
Service fee receivable	81,699	157,733
Prepaid reinsurance	574,015	-
Deferred policy acquisition costs	750,193	752,674
Federal income tax receivable	291,573	-
Deferred tax asset	43,437	167,048
Accrued interest and other assets	347,450	355,627
Total assets	\$ 41,786,324	\$ 37,273,597
Liabilities: Unpaid losses and loss adjustment expenses Unearned premiums Accounts payable and other liabilities Due to affiliates Deferred service fee income Federal income taxes payable	\$ 7,497,307 4,897,821 884,153 202,200 194,204	\$ 5,644,787 2,551,436 556,964 390,120 286,826 237,017
Total liabilities Shareholders' equity: Common stock, \$10,000 stated value, 10,000 shares authorized and 2,000 issued and	13,675,685	9,667,150
	20,000,000	20,000,000
outstanding in 2009 and 2008 Contributed surplus	4,000,000	4,000,000
Accumulated other comprehensive income	715,037	267,116
Retained earnings	3,395,602	3,339,331
Total shareholders' equity	28,110,639	27,606,447
Total liabilities and shareholders' equity	\$ 41,786,324	\$ 37,273,597

HEIC

Housing Enterprise Insurance Company, Inc. Statements of Operations and Comprehensive Income

For the Years Ended December 31, 2009 and 2008	2009	2008
Revenues:		
Premiums earned	\$ 5,018,423	\$ 4,477,222
Claim service fee income	482,946	499,931
Investment income, net	1,458,368	1,686,298
Total revenues	6,959,737	6,663,451
Losses and expenses:		
Losses and loss adjustment expenses	2,842,454	1,550,745
Salaries and benefits	1,007,965	739,068
General and administrative expenses	1,693,880	1,446,089
Ceding and agency commissions	1,430,263	1,320,279
Total losses and expenses	6,974,562	5,056,181
Net (loss) income before federal income tax (benefit) expense	(14,825)	1,607,270
Federal income tax (benefit) expense	(71,096)	536,763
Net income	56,271	1,070,507
Other comprehensive income, net of tax:		
Unrealized holding gains on available for		
sale securities, net of tax expense		
of \$248,017 in 2009 and \$235,402 in 2008	481,446	456,957
Reclassification adjustments for amounts included		,
in net income, net of tax expense of		
\$17,271 in 2009 and \$127,522 in 2008	(33,525)	(247,542)
Other comprehensive income	447,921	209,415
Comprehensive income	\$ 504,192	\$ 1,279,922

Housing Enterprise Insurance Company, Inc. Statements of Changes in Shareholders' Equity

				Accumulated Other		Total
For the Years Ended	Co	ommon Stock	Contributed	Comprehensive	Retained	Shareholders'
December 31, 2009 and 2008	Shares	Amount	Surplus	Income	Earnings	Equity
Balance as of January 1, 2008	2,000	\$20,000,000	\$-	\$ 57,701	\$ 3,268,824	\$23,326,525
Dividends	-	-	-	-	(1,000,000)	(1,000,000)
Contributed surplus	-	-	4,000,000	-	-	4,000,000
Comprehensive income	-	-	-	209,415	-	209,415
Net income	-	-	-	-	1,070,507	1,070,507
Balance as of December 31, 2008	2,000	20,000,000	4,000,000	267,116	3,339,331	27,606,447
Comprehensive income	-	-	-	447,921	-	447,921
Net income	-	-	-	-	56,271	56,271
Balance as of December 31, 2009	2,000	\$20,000,000	\$4,000,000	\$ 715,037	\$ 3,395,602	\$28,110,639

HAI

Housing Authority Insurance, Inc. Statements of Financial Position

December 31, 2009 and 2008	2009	2008
Assets		
Cash	\$ 402,232	\$174,703
Accounts receivable – HIS	-	25
Other assets	10,429	723
Total assets	\$412,661	\$175,451
Liabilities and Net Assets		
Accounts payable	\$ 5,192	\$ 14,059
Accounts payable – HARRG	109,783	95,451
Total liabilities	114,975	109,510
Unrestricted net assets	297,686	65,941
Total liabilities and net assets	\$ 412,661	\$175,451

Housing Authority Insurance, Inc. Statements of Activities

For the Years Ended December 31, 2009 and 2008	2009	2008
Unrestricted revenues:		
Membership fees	\$1,199,876	\$941,317
Interest income	621	2,158
Total unrestricted revenues	1,200,497	943,475
Unrestricted expenses:		
Salaries and benefits	283,200	203,921
General and administrative expenses	471,871	440,919
Member benefits	213,681	281,974
Total unrestricted expenses	968,752	926,814
Change in net assets	231,745	16,661
Unrestricted net assets, beginning of year	65,941	49,280
Unrestricted net assets, end of year	\$ 297,686	\$ 65,941

ΗTΙ

Housing Telecommunications, Inc. Statements of Financial Position

December 31, 2009 and 2008	2009	2008
Assets		
Cash	\$ 787,354	\$ 816,642
Accounts receivable, net of allowance for		
doubtful accounts of \$15,000 in 2009 and 2008	30,772	22,619
Contributions receivable	-	35,000
Prepaid expenses	1,021	9,526
Due from related parties	53,796	20,755
Total current assets	872,943	904,542
Trademark	2,500	2,500
Total assets	\$ 875,443	\$ 907,042
Liabilities and Net Assets		
Accounts payable	\$ 10,041	\$ 41,774
Due to related parties	\$ 10,041 84,498	96,973
Deferred income	30,600	22,500
Unearned subscription fees	218,898	192,729
Total liabilities	344,037	353,976
	011,007	555,770
Unrestricted net assets	531,406	553,066
Total liabilities and net assets	\$ 875,443	\$ 907,042

Housing Telecommunications, Inc. Statements of Activities

For the Years Ended December 31, 2009 and 2008	2009	2008	
Unrestricted revenues:			
Broadcast income	\$ 250,002	\$ 350,001	
Consulting services	312,000	312,000	
Subscription fees	473,230	432,745	
Contributions and other income	36,108	40,260	
Pay per view fees	8,223	55,258	
Total unrestricted revenues	1,079,563	1,190,264	
Unrestricted expenses:			
Salaries and benefits	600,959	510,540	
General and administrative expenses	432,330	412,772	
Program acquisition costs	67,934	125,235	
Total unrestricted expenses	1,101,223	1,048,547	
Change in net assets	(21,660)	141,717	
Unrestricted net assets, beginning of year	553,066	411,349	
Unrestricted net assets, end of year	\$ 531,406	\$ 553,066	

Housing Investment Group, Inc. and Subsidiaries Consolidating Balance Sheet

5	п	Satellite			
December 31, 2009	Housing Investment Group, Inc.	Telecommu- nications, Inc.	Housing Insurance Services. Inc.	Elimination Entries	Consolidated
	••••••				
Current assets:					
Cash	\$ 28,414	\$ 372,014	\$14,719,240	\$ -	\$ 15,119,668
Loss payments receivable	-	-	3,743	-	3,743
Premiums receivable	-	-	6,669,687	-	6,669,687
Due from related parties	-	-	2,652,571	-	2,652,571
Deferred tax asset	-	-	168,520	-	168,520
Taxes receivable from affiliate	50,270	4,334	-	(54,604)	-
Other assets	31	128	12,773	-	12,932
Total current assets	78,715	376,476	24,226,534	(54,604)	24,627,121
Equipment (net of accumulated					
depreciation of \$443,558)	-	68,885	-	-	68,885
Investment in STI, at cost	1,585,500	-	-	(1,585,500)	-
Investment in HIS, at cost	130,000	-	-	(130,000)	-
Total assets	\$1,794,215	\$ 445,361	\$24,226,534	\$(1,770,104)	\$ 24,696,006
Liabilities:					
Premiums payable	\$-	\$-	\$13,247,509	\$-	\$ 13,247,509
Deferred commissions	<i>р</i> -	φ -	913,862	р -	\$13,247,309 913,862
Accounts payable and accrued expenses	-	-	116,719	-	116,719
Accounts payable and accided expenses Agency commission payable	_	-	66,175	-	66,175
Income tax payable	-	-	411,438	-	411,438
Taxes payable to affiliate			54,604	(54,604)	411,430
Due to related parties	6,114	24,247	923,895	(34,004)	954,256
Total liabilities	6,114	24,247	15,734,202	(54,604)	15,709,959
	-,	,	-, - , -		-,,
Stockholders' equity:	10.000				10.000
Common stock, Class A	10,000	-	-	-	10,000
Common stock, Class B	1,200,000	-	-	-	1,200,000
Common stock, no par value,					
\$1,000 per share stated value,					
10,000 shares authorized,		1 (00 000		(1 (00 000)	
1,600 shares issued and outstanding	-	1,600,000	-	(1,600,000)	-
Common stock	-	-	25,000	(25,000)	-
Additional paid-in capital	269,664		-	212,570	482,234
Less: Stock subscription receivable	-	(14,500)		14,500	-
Retained earnings (accumulated deficit)	308,437	(1,164,386)		(317,570)	7,293,813
Total stockholders' equity	1,788,101	421,114	8,492,332	(1,715,500)	8,986,047
Total liabilities and stockholders' equity	\$1,794,215	\$ 445,361	\$24,226,534	\$(1,770,104)	\$ 24,696,006
stockholders equity	φ1,/94,215	p 443,301	<i>φ</i> ∠4,∠∠0,⊃54	φ(1,770,104)	\$ 24,090,000

Housing Investment Group, Inc. and Subsidiaries Consolidating Balance Sheet

December 31, 2008	Housing Investment Group, Inc.		Satellite Telecommu- nications, Inc.	Housing Insurance Services, Inc.	Elimination Entries	Consolidated
Current assets:						
Cash	\$ 127,475	\$	332,232	\$ 9,422,108	\$-	\$ 9,881,815
Loss payments receivable	φ <u>1</u> 27,473 -	Ψ	-	31,341	Ψ	31,341
Premiums receivable	-		-	14,405,931	_	14,405,931
Due from related parties	-		-	3,198,746	_	3,198,746
Deferred tax asset	-		(18,368)	86,466	-	68,098
Taxes receivable from affiliate	2,670		12,110	-	(14,780)	-
Other assets	34		945	14,963	-	15,942
Total current assets	130,179		326,919	27,159,555	(14,780)	27,601,873
Equipment (net of accumulated						
depreciation of \$397,195)	-		123,743	-	-	123,743
Investment in STI, at cost	1,585,500		-	-	(1,585,500)	-
Investment in HIS, at cost	130,000		-	-	(130,000)	-
Total assets	\$1,845,679	\$	450,662	\$27,159,555	\$(1,730,280)	\$ 27,725,616
Liabilities:	đ	¢		¢17070247	đ	¢ 17 070 247
Premiums payable Deferred commissions	\$ -	\$	-	\$17,879,347	\$ -	\$ 17,879,347
Accounts payable and accrued expenses	- 10,000		- 5,218	1,055,432 227,880	-	1,055,432 243,098
Income tax payable	10,000		964	355,217	(7,143)	349,038
Taxes payable to affiliate	_		- 204	7,637	(7,637)	549,050
Due to related parties	13,664		2,050	626,006	(7,037)	641,720
Total liabilities	23,664		8,232	20,151,519	(14,780)	20,168,635
	23,004		0,232	20,131,319	(14,780)	20,108,035
Stockholders' equity:						
Common stock, Class A	10,000		-	-	-	10,000
Common stock, Class B	1,200,000		-	-	-	1,200,000
Common stock, no par value,						
\$1,000 per share stated value,						
10,000 shares authorized,						
1,600 shares issued and outstanding	-	1	,600,000	-	(1,600,000)	-
Common stock	-		-	25,000	(25,000)	-
Additional paid-in capital	269,664		-	-	212,570	482,234
Less: Stock subscription receivable	-		(14,500)	-	14,500	-
Retained earnings (accumulated deficit)	342,351	(1	,143,070)	6,983,036	(317,570)	5,864,747
Total stockholders' equity	1,822,015		442,430	7,008,036	(1,715,500)	7,556,981
Total liabilities and						
stockholders' equity	\$1,845,679	\$	450,662	\$27,159,555	\$(1,730,280)	\$ 27,725,616

Housing Investment Group, Inc. and Subsidiaries Consolidating Statement of Operations and Retained Earnings (Accumulated Deficit)

For the Year Ended December 31, 2009	Housing Investment Group, Inc.	Satellite Telecommu- nications, Inc.	Housing Insurance Services, Inc.	Elimination Entries	Consolidated
Revenues:					
Management services	\$ -	\$ -	\$5,651,580	\$ -	\$ 5,651,580
Commission income	-	-	2,114,089	-	2,114,089
Studio rental income	-	140,000	-	-	140,000
Interest income	-	-	36,331	-	36,331
Other income	90,002	320	571	(90,000)	893
Total revenues	90,002	140,320	7,802,571	(90,000)	7,942,893
Expenses:					
Salaries and benefits	33,716	21,734	3,663,468	-	3,718,918
General and administrative	107,853	96,600	1,810,275	(90,000)	1,924,728
Depreciation	-	54,858	-	-	54,858
Total expenses	141,569	173,192	5,473,743	(90,000)	5,698,504
Income (loss) before income taxes	(51,567)	(32,872)	2,328,828	-	2,244,389
Income tax expense (benefit)	(17,653)	(11,556)	844,532	-	815,323
Net income (loss)	(33,914)	(21,316)	1,484,296	-	1,429,066
Retained earnings (accumulated deficit), beginning of year	342,351	(1,143,070)	6,983,036	(317,570)	5,864,747
Retained earnings (accumulated deficit), end of year	\$308,437	\$(1,164,386)	\$8,467,332	\$(317,570)	\$ 7,293,813

Housing Investment Group, Inc. and Subsidiaries Consolidating Statement of Operations and Retained Earnings (Accumulated Deficit)

For the Year Ended December 31, 2008	Housing Investment Group, Inc.	Satellite Telecommu- nications, Inc.	Housing Insurance Services, Inc.	Elimination Entries	Consolidated
Revenues:					
Management services	\$-	\$ -	\$5,858,338	\$-	\$ 5,858,338
Commission income	-	-	2,165,791	-	2,165,791
Studio rental income	-	166,435	-	-	166,435
Interest income	-	-	87,532	-	87,532
Other income	90,000	595	-	(90,000)	595
Total revenues	90,000	167,030	8,111,661	(90,000)	8,278,691
Expenses:					
Salaries and benefits	39,565	20,407	3,454,863	-	3,514,835
General and administrative	73,736	123,568	1,556,887	(90,000)	1,664,191
Depreciation	-	66,473	2,831	-	69,304
Total expenses	113,301	210,448	5,014,581	(90,000)	5,248,330
Income (loss) before income taxes	(23,301)	(43,418)	3,097,080	-	3,030,361
Income tax expense (benefit)	(7,922)	(14,752)	1,307,722	-	1,285,048
Net income (loss)	(15,379)	(28,666)	1,789,358	-	1,745,313
Retained earnings (accumulated deficit),					
beginning of year	357,730	(1,114,404)	5,193,678	(317,570)	4,119,434
Retained earnings (accumulated deficit),					
end of year	\$342,351	\$(1,143,070)	\$6,983,036	\$(317,570)	\$ 5,864,747



Housing Authority Risk Retention Group, Inc. (HARRG), Rated "A (Excellent)" by A.M. Best Company

(Effective April, 2010)

HARRG is a nonprofit, tax-exempt risk retention group owned by public housing authorities. It was licensed in 1987 in the State of Vermont and operates under the Federal Liability Risk Retention Act. It began operations on June 1, 1987. This company writes the following liability insurance coverages: general liability; public officials' errors and omissions; law enforcement; lead-based paint; mold liability; employee benefit administration liability; and primary excess auto liability insurance.

Housing Authority Property Insurance, A Mutual Company (HAPI), Rated "A (Excellent)" by A.M. Best

Company (Effective April, 2010)

HAPI is a nonprofit, tax-exempt mutual insurance company owned by public housing authorities. It was licensed in 1988 as an association captive insurer in the State of Vermont and commenced operations August 1, 1988. Effective in 2003, HAPI converted its charter in the State of Vermont to become a traditional insurer and is currently licensed in 48 states and the District of Columbia. HAPI acts as a reinsurer and insurer for commercial property, automobile physical damage, inland marine, boiler and machinery, fidelity and crime, and liability coverage. In 2003, HAPI began issuing policies to PHAs where the company is licensed.

Housing Enterprise Insurance Company, Inc. (HEIC),

Rated "A (Excellent)" by A.M. Best Company (Effective April, 2010) HEIC is a licensed stock company domiciled in the State of Vermont and owned by HARRG and HAPI. It was incorporated August 15, 2000 in Vermont and licensed as a traditional insurer on December 31, 2007. HEIC is currently licensed in 44 states and the District of Columbia. The net income generated by HEIC is fully taxable. HEIC provides insurance and risk management services to low- and mixed-income housing entities that are not in the public housing authority program.

Housing Insurance Services, Inc. (HIS)

HIS serves as an agent, broker, Managing General Agent, and surplus lines broker to various insurance companies. HIS was incorporated in February, 1991. In addition, HIS provides insurance products to PHAs and mixed-income housing entities not provided by HARRG, HAPI, or HEIC.

Housing Authority Insurance, Inc. (HAI)

HAI is a nonprofit association incorporated in 1987. Its membership includes public housing authorities and low- and mixed-income housing entities. It is principally responsible for the development of public housing insurance programs. This association provides access to a risk management video library, loss control bulletins, and risk management publications. Members may attend our risk management training programs. HAI also sponsors an internship program, a scholarship program, and other charitable programs. Its advocacy work extends to legislative and regulatory issues in order to help improve the political environment facing the public housing industry.

Housing Investment Group, Inc. (HIG)

HIG was incorporated in Delaware in June, 1995. HIG owns two taxable subsidiaries, Satellite Telecommunications, Inc. and Housing Insurance Services, Inc. It is an investment holding corporation owned jointly by HARRG and HAPI. This corporation invests in business opportunities that further the missions of HARRG, HAPI, and HEIC where a substantial ownership interest is required.

Satellite Telecommunications, Inc. (STI)

STI was incorporated in June, 1995 in Delaware. It is wholly-owned by HIG. The company owns the Webstreaming equipment that is used by HTI, HARRG, HAPI, and HEIC.

Housing Telecommunications, Inc. (HTI)

HTI was incorporated in Connecticut in September, 1993. HTI is a nonprofit organization that delivers training and educational programming to public housing authorities through Web-streaming technologies owned by STI.

Credits

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Housing Authority Insurance Group



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Housing Authority Insurance Group is a trade name for a family of affiliated companies which includes: Housing Insurance Services, Inc.; Housing Authority Property Insurance, A Mutual Company; Housing Authority Risk Retention Group, Inc.; Housing Enterprise Insurance Company, Inc.; Housing Investment Group, Inc.; Housing Authority Insurance, Inc.; Housing Telecommunications, Inc.; and Satellite Telecommunications, Inc.